Official Terms and Conditions

Zinc Shield × Chomper Surfboard Giveaway

PRIZE	A Chomper Surfcraft voucher worth R10,000 (incl. VAT) towards one custom surfboard
HOW TO ENTER	Buy any Zinc Shield product costing R100 or more, keep your slip, then scan the QR code to enter. One slip, one entry.
OPEN	1 November 2026 to 23:59 SAST on 28 February 2027
DRAW	1 March 2027, live on Instagram
WINNER DEADLINES	Respond within 7 days. Commission your design by 31 May 2027. Collect within 2 months of the board being ready. See clause 8.
WHO CAN ENTER	South African residents aged 16 and over

Please read these terms and conditions carefully before entering. By entering, you confirm that you have read, understood and accepted them.

1. Promoter and prize supplier

1.1 The competition is organised and promoted by Zinc Shield.

1.2 Chomper Surfcraft, a surfboard shaper based in Hout Bay, Cape Town, supplies and fulfils the prize described in clause 6. The Promoter administers the competition. The Prize Supplier is responsible for designing, shaping and producing the surfboard.

1.3 Contact details for the Promoter and the Prize Supplier are set out at the end of these terms.

2. Competition period

2.1 The competition opens at 00:00 South African Standard Time (SAST) on 1 November 2026 and closes at 23:59 SAST on 28 February 2027.

2.2 Only eligible entries that are submitted and recorded during the Competition Period will be considered. The purchase slip used for an entry must also be dated within the Competition Period (see clause 5).

2.3 The Promoter may amend the Competition Period only where the law permits. Any change will be communicated on the Promoter's official channels and will not disadvantage entrants who have already entered.

3. Eligibility

3.1 The competition is open only to natural persons who are 16 years or older and legally resident in the Republic of South Africa.

3.2 Entrants must provide accurate information. An entrant may be asked to verify their identity, age and residency (for example with a South African ID document and proof of address) at any stage.

3.3 The following people may not enter: employees, directors, members, representatives and agents of the Promoter or the Prize Supplier, any other party directly involved in administering the competition or supplying the prize, and the immediate family members and household members of any of them. Immediate family means a spouse or partner, parent, child or sibling.

3.4 Entrants may enter in their own name only. Entries made on behalf of another person, by a bot, script or automated tool, or through an entry or sweepstakes service are invalid.

3.5 An entrant who does not meet these eligibility requirements will be disqualified, even after being notified as a winner, and the prize will be withdrawn.

4. How to enter

4.1 To enter, an eligible person must buy at least one qualifying Zinc Shield product, which means any Zinc Shield product that costs R100.00 or more, from any retailer or the Zinc Shield website during the Competition Period.

4.2 After buying, the entrant must register the purchase by scanning the QR code provided and submitting their details and proof of purchase (their receipt) on www.zincshield.co.za. The entrant must provide their full name, email address, mobile number, the product bought, the retailer, the purchase date and the slip or order number.

4.3 Each qualifying purchase earns one entry, subject to clause 5. There is no limit on the number of entries per person, provided each entry uses its own valid slip.

4.4 A purchase that is not registered under clause 4.2 will not be entered, even if the product is a qualifying product.

4.5 Entrants are responsible for making sure their details are correct and that their entry has been recorded.

4.6 **"First 50" promotion.** A promotional post will be made on both the Zinc Shield and Chomper Instagram accounts. The first 50 people to interact with the post will receive a free entry into the draw. Entrants in the "First 50" promotion are entered into the draw on the same terms as every other entrant.

4.7 Entries that are fraudulent, duplicated, incomplete, late or otherwise invalid may be disqualified (see clause 12).

4.8 Entry is subject to these terms and to the laws governing promotional competitions in South Africa, including the Consumer Protection Act 68 of 2008 and its regulations.

5. Proof of purchase and one slip per entry

5.1 **One slip, one entry.** Each till slip, invoice or online order confirmation (a "slip") may be used for one entry only. Once a slip number has been recorded for an entry, it cannot be used again, by the same person or by anyone else.

5.2 A slip that lists several qualifying products still counts as one entry.

5.3 The Promoter checks every slip number against its records. A slip that has already been used is rejected, and the second submission is invalid.

5.4 A valid slip must be legible and show the retailer, the date of purchase, the qualifying product, and a slip or transaction number. The date must fall within the Competition Period.

5.5 Slips that are altered, copied, photocopied, handwritten, illegible, or issued for a non-qualifying product will not be accepted.

5.6 Entrants must keep the original slip until the prize has been awarded or the competition has ended, whichever is later. The Promoter may ask to see the original slip, or a clear photo of it, to verify an entry. An entrant who cannot produce it on request may be disqualified.

5.7 A slip may be submitted only by the person who made the purchase. Slips may not be sold, shared or traded.

6. Prize

6.1 One winner will receive a Chomper Surfcraft voucher worth R10,000 (including VAT) towards the design and shaping of one custom surfboard (the "Prize").

6.2 The Prize is a voucher for the specified service. It is not a cash prize, is non-transferable, and cannot be exchanged for cash or for another product or service.

6.3 The voucher covers eligible surfboard design and shaping costs up to R10,000, subject to the Prize Supplier confirming which services and specifications are covered. If the final board costs less than R10,000, the unused balance is forfeited and is not paid out.

6.4 The Prize is for the winner's personal use. The winner may not resell the voucher or the board as part of a commercial arrangement.

6.5 Images used to promote the Prize are for illustration only. The finished board will vary according to the design agreed with the Prize Supplier.

6.6 If the Prize Supplier cannot supply the Prize for reasons outside the Promoter's control, the Promoter may replace it with a prize of equal or greater value, as the law permits.

7. Custom design and additional costs

7.1 The winner may work with the Prize Supplier on the board design and specifications, subject to the Prize Supplier's capabilities, availability and agreement with the winner.

7.2 The maximum voucher value is R10,000. Any cost above that, such as extra design requirements, upgrades, premium materials, special finishes, artwork, paintwork or other customisation, is for the winner's own account.

7.3 The Prize Supplier (Chomper Surfcraft) must tell the winner about any additional cost in writing, and the winner must agree to pay it directly to the Prize Supplier, before any work above the voucher value begins.

7.4 The winner does not have to buy any upgrade or customisation above the voucher value.

7.5 The final design, production arrangements and any additional charges must be agreed in writing between the winner and the Prize Supplier before work starts. The Prize Supplier will give the winner an estimated production time at that stage.

8. Key dates and deadlines

8.1 The table below sets out every date and deadline that applies to the competition. If another clause refers to a date or deadline, it means the one in this table.

Stage	Date	What happens
1. Competition opens	**1 November 2026, 00:00 SAST**	Purchases made from this time can be entered.
2. Competition closes	**28 February 2027, 23:59 SAST**	No entries are accepted after this time.
3. Draw and winner announced	**1 March 2027**	The winner is drawn live on Instagram and announced.
4. Winner responds	**Within 7 calendar days of being notified**	The winner must respond to accept the Prize. If they do not, the Promoter may draw another winner, who also has 7 calendar days.
5. Design deadline	**31 May 2027**	The winner must have commissioned all of their design ideas with Chomper Surfcraft by this date (see clause 11).
6. Board collection	**Within 2 months after the board is ready**	The winner collects the finished board from Chomper Surfcraft in Hout Bay (see clause 9).

8.2 The 7-day response period starts when the Promoter first notifies the winner. If a replacement winner is drawn, the response period starts when that winner is first notified. The design deadline of 31 May 2027 does not move for a replacement winner.

8.3 The Prize Supplier will tell the winner in writing when the board is ready. The 2-month collection period starts on the date of that notice.

9. Collection and shipping

9.1 The Prize Supplier is based in Hout Bay, Cape Town, South Africa.

9.2 The winner must arrange collection of the finished board from the Prize Supplier in Hout Bay, unless both parties agree otherwise in writing. The winner must collect the board within the collection period in clause 8. The collection period starts when the Prize Supplier tells the winner that the board is ready.

9.3 If the winner lives outside the Hout Bay area and wants the board shipped or delivered, the winner pays all shipping, courier, packaging, insurance and delivery costs.

9.4 The winner and the courier or service provider must agree shipping arrangements, estimated costs and delivery times between themselves.

9.5 The Promoter is not responsible for shipping costs unless it agrees in writing to pay them.

9.6 Risk in the board passes to the winner when the winner collects it or when it is handed to the courier.

10. Winner selection and notification

10.1 One winner will be chosen by random draw from all valid entries received during the Competition Period.

10.2 The draw will take place on the draw date in clause 8, during a live stream on Instagram, in the presence of both Chomper Surfcraft and Zinc Shield representatives.

10.3 The Promoter will contact the winner by email if they entered through the website, and by Instagram direct message if they entered through the “First 50” promotion. The Promoter may also call or message the winner on the mobile number provided. The Promoter may announce the winner on its official channels, subject to clause 14.

10.4 The winner may be asked to prove their identity, age, residency and purchase (including the original slip) before the Prize is awarded.

10.5 If the winner does not respond within the response period in clause 8, cannot be reached, declines the Prize, or is found to be ineligible or in breach of these terms, the Promoter may draw another winner from the remaining valid entries. The same response period applies to each replacement winner.

10.6 The Promoter’s decisions on the draw are final, subject to applicable law and the entrant’s rights under the Consumer Protection Act.

10.7 The Promoter will keep the records of the competition, including entries, slips and the draw, for at least three years, or longer if the law requires.

11. Prize fulfilment and redemption

11.1 The Promoter will tell the winner how to claim and redeem the voucher and will introduce the winner to the Prize Supplier.

11.2 The winner must commission the board by the design deadline in clause 8. “Commission” means giving the Prize Supplier all of their design ideas and confirming the order. The board does not have to be finished by then.

11.3 If the winner does not commission the board by the design deadline, the Prize is forfeited and the Promoter may choose to award it to another eligible entrant or withdraw it, as the law permits.

11.4 The winner must speak to the Prize Supplier directly about design, specifications, production arrangements and any agreed additional costs. Zinc Shield is not responsible for communications about,

or the making of, the Prize.

11.5 The Promoter or the Prize Supplier will tell the winner promptly about any delay in design approval, production, materials, availability or shipping.

12. Fraud, disqualification and refunded purchases

12.1 The Promoter may disqualify an entrant, and withdraw or reclaim the Prize, if the entrant:

- uses the same slip for more than one entry, or submits a slip that was altered, copied or not issued for a genuine purchase;
- gives false or misleading information, or enters under more than one identity;
- uses a bot, script or other automated method to enter;
- cannot produce the original slip when asked; or
- otherwise breaks these terms or tampers with the competition.

12.2 If a qualifying product is returned or refunded, the entry linked to that purchase is cancelled. If the product is returned or refunded after the draw and the winner's entry relied on it, the winner may be disqualified.

12.3 Before disqualifying an entrant, the Promoter will give them a reasonable chance to respond, unless the fraud is clear.

12.4 The Promoter may report suspected fraud to the retailer and to the authorities.

13. Personal information

13.1 The Promoter (Zinc Shield) is the responsible party for the personal information collected for this competition. This includes your name, email address, mobile number, Instagram handle (if you enter through Instagram), purchase and slip details, and, from the winner only, proof of identity and residency.

13.2 The Promoter will use this information to administer entries, check eligibility and slips, prevent fraud, run the draw, contact the winner, award the Prize, and meet its legal obligations.

13.3 The Promoter will share the winner's name and contact details with the Prize Supplier (Chomper Surfcraft) so the Prize can be delivered. The Prize Supplier may use them only for that purpose.

13.4 The Promoter will handle personal information under the Protection of Personal Information Act 4 of 2013 (POPIA) and will keep it secure. It will keep entry records for as long as the law requires and then delete or anonymise them.

13.5 The Promoter will not use personal information for marketing unrelated to this competition without your separate, opt-in consent, and will not sell it.

13.6 You may ask to see, correct or delete your personal information, or object to how it is used, by emailing hello@zincshield.co.za. You may also complain to the Information Regulator if you believe your information has been mishandled.

13.7 Providing your information is voluntary, but the Promoter cannot record an entry or award the Prize without the information it needs to administer the competition.

14. Publicity

14.1 The Promoter may invite the winner to take part in reasonable publicity about the competition.

14.2 The Promoter will use the winner's image, name or testimonial only with the winner's written consent, and only as the law allows. The winner does not have to take part in publicity to receive the Prize.

14.3 The winner may withdraw consent for future use at any time by writing to hello@zincshield.co.za, but this will not affect material already published in line with the consent.

15. Limitation of liability

15.1 Nothing in these terms excludes or limits any consumer right, statutory protection or liability that cannot lawfully be excluded or limited under South African law.

15.2 Subject to applicable law, the Promoter is not responsible for technical or website failures, late, lost or misdirected entries, incorrect information supplied by entrants, or events outside its reasonable control that affect participation.

15.3 The Promoter is not responsible for costs these terms place on the winner, including additional customisation costs and shipping.

15.4 The Prize Supplier is responsible for the quality of the surfboard it makes. Surfing carries inherent risk. To the extent the law allows, the winner uses the board at their own risk, and the Promoter is not liable for injury or loss arising from its use.

15.5 The Promoter is not responsible for the conduct of retailers, including their slip formats, pricing or refund policies.

16. Changes, cancellation and disputes

16.1 The Promoter may make reasonable changes to these terms, or suspend or cancel the competition, where this is necessary and legally permitted, for example if fraud, a technical fault or events beyond its control compromise the competition.

16.2 Any material change will be communicated on the Promoter's official channels. A change will not affect an entry already recorded in a way that disadvantages the entrant.

16.3 If you have a complaint about the competition, email hello@zincshield.co.za. The Promoter will respond within a reasonable time. This does not limit your right to approach the National Consumer Commission or a court.

16.4 Any dispute arising from the competition is governed by the laws of the Republic of South Africa.

17. Instagram disclaimer

17.1 This competition is not sponsored, endorsed or administered by, or associated with, Instagram.

17.2 By entering, participants acknowledge that Instagram has no responsibility for administering the competition or awarding the Prize, and release Instagram from any liability, to the extent the law allows.

17.3 Participants understand that their information is given to the Promoter and not to Instagram.

18. Acceptance and availability of these terms

18.1 By entering, you confirm that you have read and accepted these terms.

18.2 These terms are available at www.zincshield.co.za and, on request, by email from hello@zincshield.co.za.

18.3 If these terms are translated or summarised, the full English version applies.

19. General conditions

19.1 The Promoter will administer the competition in line with these terms and applicable law.

19.2 If any provision of these terms is invalid or unenforceable, the rest will continue to apply to the extent the law allows.

19.3 The Promoter's failure to enforce a term at any time does not waive its right to enforce it later.

19.4 These terms must be read together with all South African laws and regulations that govern promotional competitions.

Promoter and prize supplier contact details

	PROMOTER	PRIZE SUPPLIER
Business name	Zinc Shield	Chomper Surfcraft
Email	hello@zincshield.co.za	Chompersurfcraft@gmail.com
Website	www.zincshield.co.za	www.chompersurfcraft.com
Physical address	Mossel Bay	Hout Bay, Cape Town

Zinc Shield:

Chomper Surfcraft: